

Association Policy of CRSC e.V.

This Association Policy applies to all members of CRSC e.V.

Responsibility lies with top management (meeting of members, founding members and board of management), who bear overall responsibility for the efficacy of the management system. The latter also defines the responsibilities and authorities/powers in the Association. If necessary, the Association Policy is also made available to interested parties.

Vision:

As self-help organisation for all organisations involved in rail freight traffic like railway undertakings, car owners, workshops/maintenance service-providers, manufacturers/suppliers, fillers/shippers/unloaders and other service-providers and suppliers, CRSC e.V. wishes to help promote goods transport by rail.

By concentrating capacities and skills and by means of strategic partnerships in a value-based environment, CRSC e.V. intends to channel the shared concerns of member companies in an ever more complex market environment and to elaborate solutions.

Guiding Ideas and Principles:

Member orientation

The CRSC e.V. directs all its acts and activities within the framework of Association activities according to the specifically determined requirements and needs of its members and/or of rail freight traffic.

Members benefit from practicable solutions.

Personal orientation

CRSC e.V. - together with all persons who act on its behalf - represents the nature of the Association as it is positively perceived on the market and which has a major influence on the internal climate. By achieving maximum possible transparency internally with regard to procedures, we exploit our individual skills to the benefit of the members and constantly develop these skills further.

Members benefit from our determination, competence, motivation and humanity.

Decision orientation

CRSC e.V. makes effective and sustainable decisions based on the analysis of data and information and proposals from members and the guidelines of the decision-making committees.

Members benefit from the objectivity associated with the same.

Partner orientation

CRSC e.V. works actively with competent partners, for the mutual benefit of the skillset in rail freight traffic and on solutions to the concerns to be dealt with.

Members benefit from our huge network and from the expertise gained from the same.

Trust orientation

CRSC e.V. provides its services with unlimited impartiality, objectivity, trust and free of all discrimination and the meeting of members monitors adherence to, and the upholding of, these principles.

Members benefit from the certainty of knowing that all Association members can participate in the activities of the Association.